

# The World's Most Sustainable Transportation Company



Member of  
**Dow Jones  
Sustainability Indices**

Powered by the S&P Global CSA

**SUSTAINABILITY AT BTS GROUP FY 2023/24**

BTS GROUP HOLDINGS PCL



# BTS Group Business Overview

## MOVE

COMPLETE DOOR-TO-DOOR SERVICES

Rail Business

Carry around **850,000** Trips daily

Secured distance **138 km**

Non-Rail Business



## MIX

NO. 1 O2O MARKETING SOLUTIONS PROVIDER

Key Performances

**>40mn** Unique audience reach

**39,300mn** VGI transit media

**17.8mn** No. of Rabbit cards

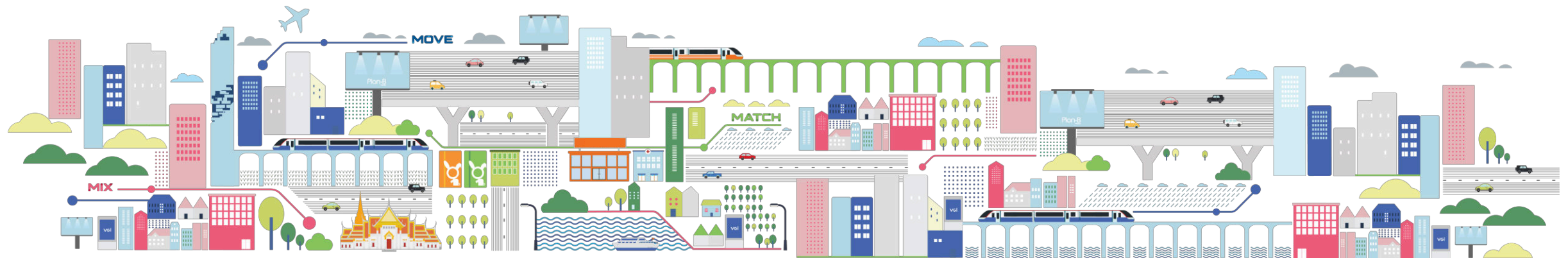
**22** Turtle shops

**8.1mn** No. of Rabbit Rewards users

## MATCH

SHARING ECONOMY TO AMPLIFY VALUE

Partnerships



# Our Evolution Towards Sustainability

## First 15 Years

Building our business to serve the community

## Last 5 Years

Expanding our Sustainable Impact Through Actions

## Next 10 Years

Amplify Towards a Sustainable Economy



- Corporate Governance Committee
- Corporate Social Responsibility
- Reporting and compliance

- Sustainability Development Committee
- Sustainability integration to 3M business
- Long-term climate strategy

- Amplifying stakeholder value creation
- Diversifying sustainable impact
- New market opportunities



# Sustainability Strategy



## Environmental Sustainability

Advancing long-term climate strategy to decarbonise the economy



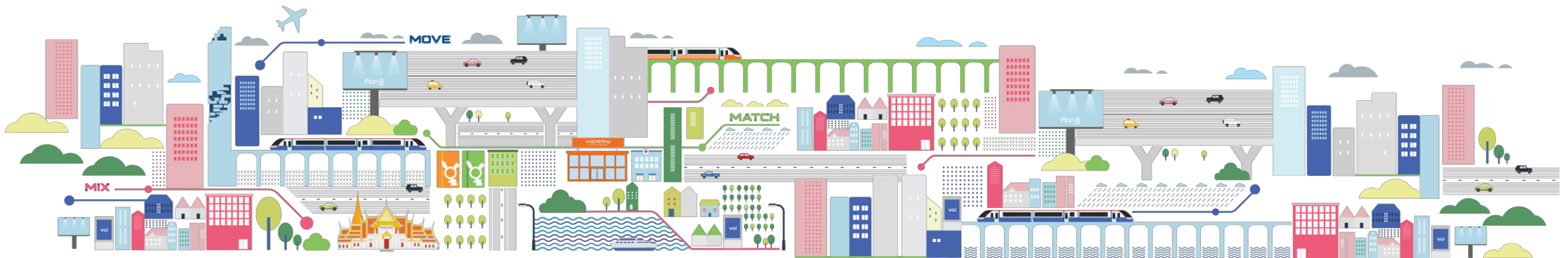
## Social Sustainability

Supporting communities and empowering employees to spark shared value creation



## Economic Sustainability

Accelerating socio-economic growth through sustainable finance practices and good governance

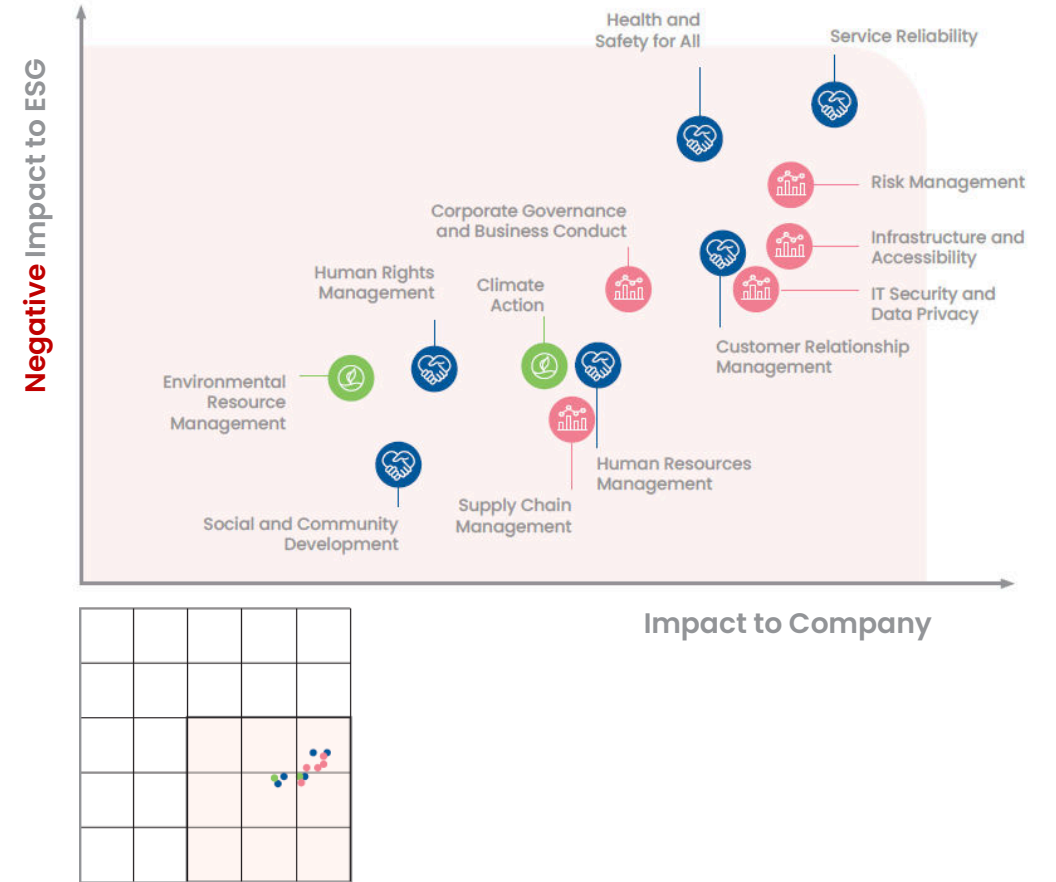
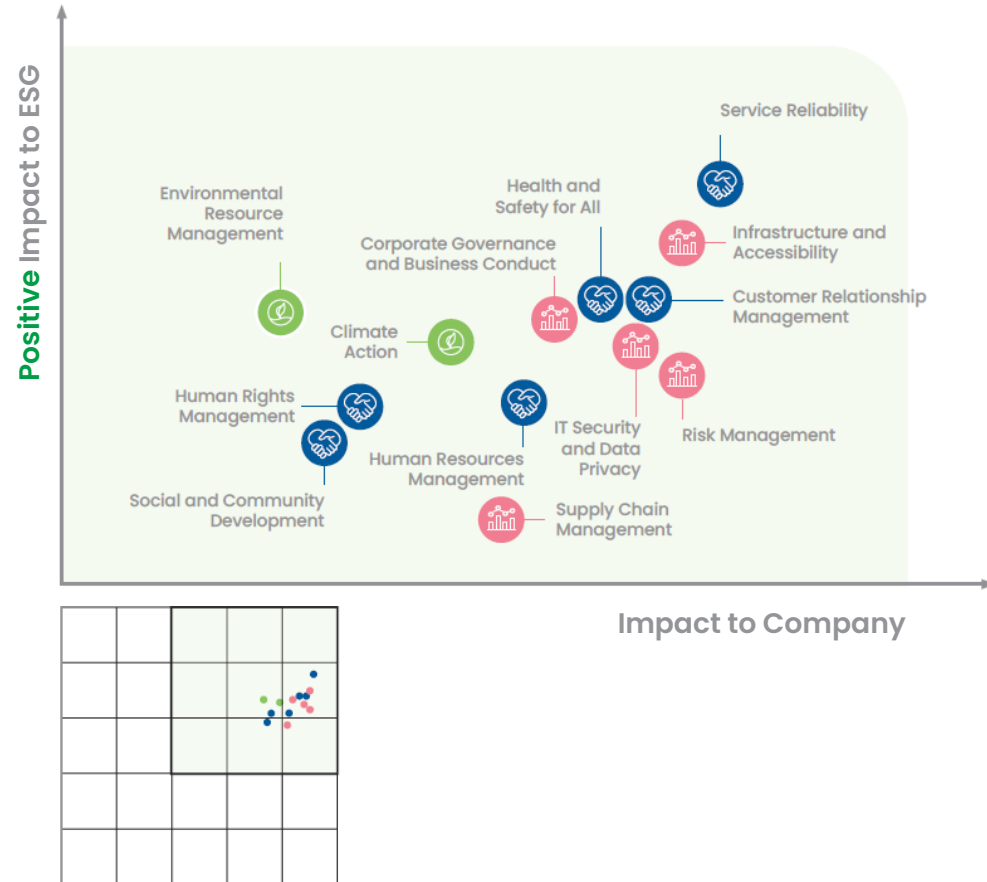


# Material Topics and its Impact

Environmental Performance

Economic Performance

Social Performance



# Sustainability Governance





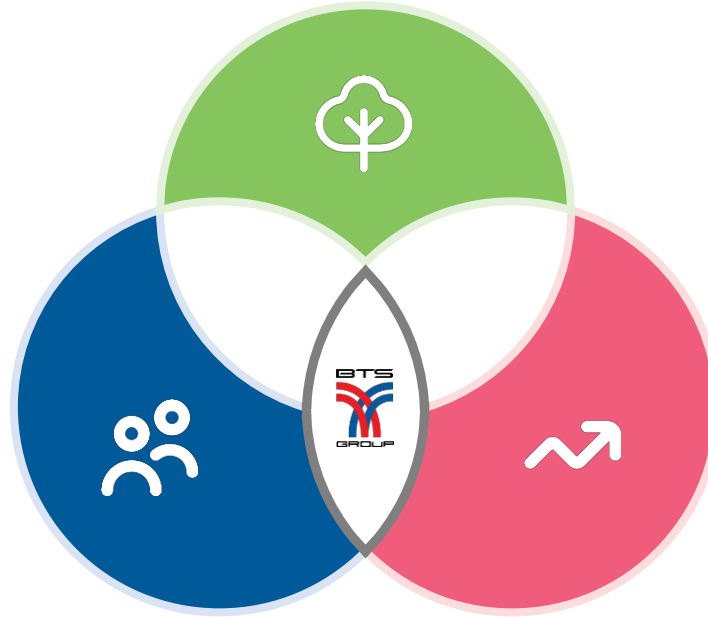
# Sustainability-Related Policies

## ENVIRONMENTAL

- Environmental Management Policy
- Biodiversity Commitment
- Climate Strategy

## SOCIAL

- Occupational Health and Safety Policy
- Diversity & Inclusion Commitment
- CSR Policy for Social Development
- Human Rights Policy

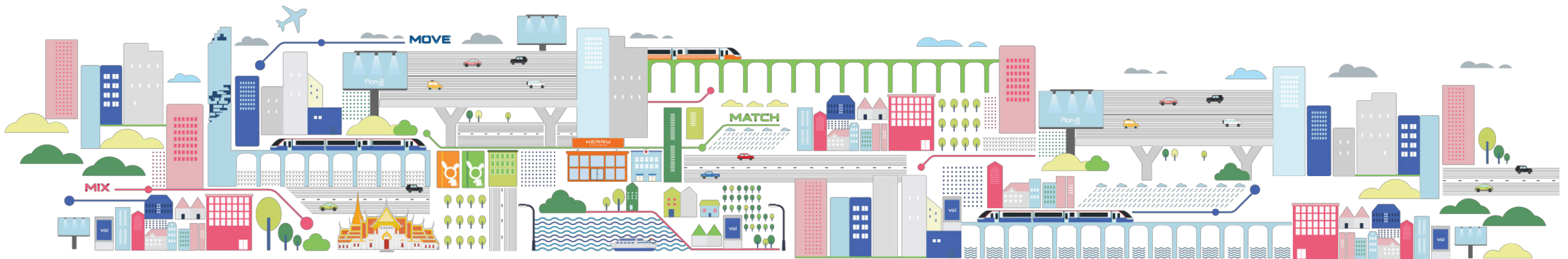


## ECONOMIC

- Enterprise Risk Management Policy
- Supply Chain Management Policy
- Customer Privacy Policy (PDPA)
- Code of Business Conduct
- Anti-Corruption Measures
- Tax Policy

## MULTI-DIMENSIONAL

- Stakeholder Engagement Policy
- Sustainability Policy



# Long-Term Climate Strategy



SCIENCE  
BASED  
TARGETS

DRIVING AMBITIOUS CORPORATE CLIMATE ACTION

As part of its dedication to the Paris Agreement, BTS Group has announced its plan to become Net Zero by 2050, with targets formulated in accordance with the Science Based Targets initiative framework.

The BTS Group Net Zero Action Plan was approved by its Board of Directors in March of 2024.



**Sustainable  
Operations**

Provider of **Low-Carbon**  
Products and Services



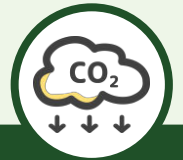
**Sustainable  
Energy**

Continuously Improve  
Operational **Energy Efficiency**



**Sustainable  
Collaboration**

Increase **Renewable Energy**  
Consumption Proportion



**Sustainable  
Removal**



# FY 2023/24 Positive Impact

## Environmental Sustainability

Avoided **> 2.1mn tCO<sub>2</sub>e**  
through Modal Shift Since 1999



**Energy Efficiency**  
via Train Overhaul and Maintenance



**Renewable Energy Certificates (RECs)** for 14% RE usage



**Solar Panels Installation**  
On Pink & Yellow Lines



**Climate Action Awareness**  
and knowledge sharing campaigns

## Social Sustainability

Enabled **> 4bn sustainable trips**  
For socio-economic development



**Health and Safety Measures**  
for Employees and Passengers



**Skill Development**  
for Internal Talent



**Employee Health and Well-being**



**Diversity & Inclusion**  
within the workplace

## Economic Sustainability

Raised **THB 62.8bn**  
Via sustainable finance initiatives



**Green bond issuances** **THB 31.8bn**  
Total Raised

▶ Green project infrastructure funding criteria



**Sustainability-linked bond issuances** **THB 31.0bn**  
Total Raised

▶ Performance linked to KPIs related to:  
(1) Renewable energy  
(2) Energy efficiency

# Collaboration for Sustainability

## PRIVATE-PUBLIC PARTNERSHIPS



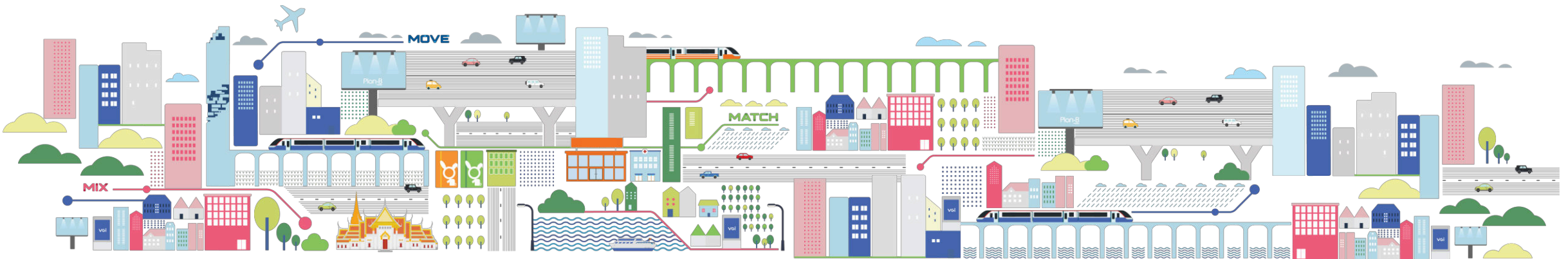
## INTER-GOVERNMENTAL PARTNERSHIPS



## PRIVATE-PRIVATE COLLABORATION



## GREEN NETWORKS FOR SUSTAINABILITY



# Awards and Recognitions



Member of  
**Dow Jones Sustainability Indices**  
Powered by the S&P Global CSA

## THE WORLD'S MOST SUSTAINABLE TRANSPORTATION COMPANY

Ranked within the S&P Global Yearbook 2024 as the sole company to receive the “Top 1% S&P Global ESG Score 2023” distinction in the Transportation and Transportation Infrastructure (TRA) industry



## BTS GROUP DECARBONISING TOWARDS NET ZERO BY 2050

As part of its dedication to the Paris Agreement, BTS Group has announced its plan to become Net Zero by 2050, with targets formulated in accordance with the Science Based Targets initiative framework



## MEMBER OF THE SET ESG RATINGS WITH “AA” RATING

A 5-year inclusion within the SET ESG Ratings (formerly THSI) with a “AA” score for its exemplary ESG performance



## MSCI INDICES “AA” SCORE

A 7-year constituent of the MSCI INDICES with a “AA” rating



FTSE4Good

FTSE4GOOD INDEX SERIES



FT CLIMATE LEADERS 2022 - 2023



CDP CLIMATE CHANGE ASSESSMENT “B” SCORE



“5-STAR” OR “EXCELLENT” CORPORATE GOVERNANCE



SUSTAINABILITY DISCLOSURE AWARD 2023



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**SD Report**  
FY 2023/24 (EN)

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