

# BTS GROUP HOLDINGS PCL

## FY 2023/24 SUSTAINABILITY FACTSHEET



### BTS Group Business Overview

BTS Group Holdings PCL (BTSG) is a multi-industry conglomerate utilising data and partnerships to amplify value from its proprietary transport and media networks, operating across 3 business platforms: **MOVE**, **MIX**, and **MATCH**.

#### MOVE

##### COMPLETE DOOR-TO-DOOR SERVICES

##### Rail Business



Carry around  
**850,000**  
Trips daily



Secured distance  
**138 km**

##### Non-Rail Business



#### MIX

##### NO. 1 O2O MARKETING SOLUTIONS PROVIDER

##### Key Performances



**>40mn**  
Unique audience reach



**39,300**  
VGI transit media



**18.6mn**  
No. of Rabbit cards



**26**  
Turtle shops

#### MATCH

##### SHARING ECONOMY TO AMPLIFY VALUE

##### Partnerships



### Awards & Recognitions



The World's Most Sustainable  
Transportation Company



SCIENCE  
BASED  
TARGETS  
DRIVING AMBITIOUS CORPORATE CLIMATE ACTION  
Science Based Targets  
Commitment to Achieve  
Net Zero by 2050



Top 1% S&P Global  
ESG Score



MSCI Indices  
"AA" ESG Rating



SET ESG Ratings  
"AA" Rating



CDP Climate Change  
Assessment "B" Score



FTSE4Good  
FTSE4GOOD  
Index Series



Leading Sustainable  
Tourism Enabler  
Excellence 2024 Award



Sustainability  
Disclosure Award 2024



Thailand Top Company  
Awards 2024



"5-Star" or "Excellent"  
Rating in Corporate  
Governance

### FY 2023/24 Positive Impact

#### Environmental Sustainability

**Avoided > 2.1mn tCO<sub>2</sub>e**  
through modal shift since 1999



**Energy Efficiency**  
32mn electricity cost savings per year



**Renewable Energy Certificates (RECs)**  
for 14% RE usage



**Solar Panels Installation**  
on Pink & Yellow Lines



**Climate Action Awareness**  
and knowledge sharing campaigns

#### Social Sustainability

**Enabled > THB 21,404 annual savings**  
per passenger from reduced time & costs



**Health and Safety Measures**  
for Employees and Passengers



**Skill Development**  
for Internal Talent



**Employee Health**  
and well-being



**Diversity & Inclusion**  
within the workplace

#### Economic Sustainability

**Raised > THB 62.8bn**  
via sustainable finance initiatives



**Green Bond Issuances**      **THB 31.8bn**  
Total Raised

> Green project infrastructure  
funding criteria



**Sustainability-linked  
bond issuances**      **THB 31.0bn**  
Total Raised

> Performance linked to KPIs related to:  
(1) Renewable energy  
(2) Energy efficiency

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### BTS Group Sustainability Strategy

#### Environmental

Advancing long-term climate strategy to decarbonise the economy

#### Social

Supporting communities and empowering employees to spark shared value creation

#### Governance

Accelerating socio-economic growth through sustainable finance practices and good governance

#### SDGs in Action



### BTS Group Long-Term Climate Strategy

#### Decarbonising Towards Net Zero



As part of its dedication to the Paris Agreement, BTS Group has announced its plan to become Net Zero by 2050, with targets formulated in accordance with the Science Based Targets initiative framework



MOVE  
MIX  
MATCH

Sustainable Operations

Provider of **Low-Carbon** Products and Services



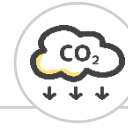
Sustainable Energy

Continuously Improve Operational **Energy Efficiency**



Sustainable Collaboration

Increase **Renewable Energy** Consumption Proportion



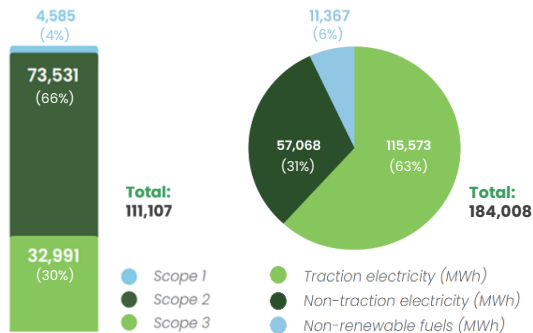
Sustainable Removal

### Key Performance in FY 2023/24

#### Environmental

**Total GHG Emissions**  
(Tonnes CO<sub>2</sub>e)

**Total Energy Consumption**  
(MWh)



#### Social

**0** Serious passenger injuries

**99.91%** Passenger Journey On-time

**87%** MOVE Customer satisfaction rate

**44%** Female employees in all management positions

#### Governance

**0** Cases of cybersecurity breaches

**0** Complaints from external parties or regulatory bodies

**100%** Significant Tier 1 suppliers assessed on ESG Risk Criteria

**91.55** Score of employee knowledge on Corporate Governance and Conduct Policy

For more information, please refer to our [Sustainability Report](#)

### Key Initiatives



Old Desktop Calendars Donation



"Air We Share" Exhibition

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#### SUSTAINABILITY DEPARTMENT BTS GROUP HOLDINGS PCL

**Address:** 15<sup>th</sup> Floor, TST Tower, 21 Viphavadi-Rangsit Rd. Chomphon, Chatuchak Bangkok 10900 Thailand  
**Tel:** +66 (02) 273 8611 - 5  
**Fax:** +66 (02) 273 8610  
**E-mail:** [sustainability@btsgroup.co.th](mailto:sustainability@btsgroup.co.th)  
**Website:** <http://www.btsgroup.co.th>